



Thank you for considering Granada beach House for your holiday on Cebu! Please take a look at the [Booking and Cancellation Policy](#) for your reservation. If you have any questions please contact us at info@granadabeachhouse.ph

Booking and Cancellation Policy

All reservations must be paid in full at the time of booking in order to secure the room. Reservations made over 30 days before the arrival date will be required to pay a minimum of a 50% deposit via PayPal invoice to secure the reservation.

All room rates are based on double occupancy, and include full continental breakfast and all government taxes (12%). Additional persons can be added to a room at an additional charge of P700 per person. All additional guests must be approved by the resort before arrival, as not all room types can accommodate additional persons. All rates are subject to change.

All cancellations must be given in writing and be acknowledged as received by Granada Beach House. Cancellations given 60 days or more prior to arrival date will be given a 75% refund on the full reservation. Cancellations given 30-59 days before arrival date will be given a 50% refund of the full reservation. Cancellations given less than 29 days before arrival are non-refundable. No refund shall be given in the event of a 'no show' or a shortened stay made by customers choice.

Child Policy

Children 14 years old and younger will not be accepted to stay on the property, whether for day use or overnight in an of the room types. Children 14 years old and above shall be charged applicable adult rates.

Transfers

Transfers from the International Airport in Cebu City, or other Cebu City and nearby locations, can be arranged through Granada Beach Resort. Please contact the hotel directly to arrange any transfers. Guests arriving via their transportation are encouraged to notify Granada Beach Resort of their expected time of arrival.

Check-in/Check-out Policy

Standard check-in time is 2:00pm and standard check-out time is 11:00am. A late check-out may be requested from the front office, and is subject to availability and an additional charge.

Upon arrival a cash deposit of P2,000 per room will be required as a deposit against incidental charges incurred during the stay. Guests will also be required to show some form of government identification for their reservation.

Visa Requirements

All guests are responsible for determining the proper entry documentation for the Philippines. All foreign nationals are required to have a passport valid for at least 6 months from the date of entry, to enter the Philippines. Visitors from some countries may be required to have a special visa, otherwise a 30 day visa will be issued upon arrival with proof of outbound flights. Granada Beach Resort strong recommends that all guests check their immigration requirements before travelling. No refunds will be given for denied entry caused by failure to carry the appropriate visa.

Insurance

Granada Beach Resort strongly encourages all guests to purchase medical, accident, luggage, emergency trip cancellation and dive insurance. In case of acts of God, fortuitous events, or any condition beyond our control, Granada Beach Resort shall not be held responsible for failure to deliver services, nor be obligated to provide additional services. Granada Beach Resort will not be responsible for any unused rooms, missed or delayed flights, and no refund will be given on account of these events.